| Systems Discussion: Clinical Systems |
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| * Consider the ‘legs’ of your clinical system:   + Primary care/medical   + Behavioral health   + Other clinical specialties (e.g. dentists, optometrists, etc.)   + Clinical support (e.g. peers, care managers, patient navigators) * Which of your clinical systems ‘legs’ is strongest? Why? * Which one may need some support or reinforcement? Why? |

| Systems Discussion: Health Organization System |
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| * Consider the ‘legs’ of your health organization system:   + Leadership   + Administration and operations   + Health Information Technology and Electronic Health Record   + Quality & evaluation   + Human Resources & training   + Revenue cycle * Which of your health organization systems ‘legs’ is strongest? Why? * Which one may need some support or reinforcement? Why? |

| Team & Function: Shared Responsibilities |
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| * In what ways does your clinical team demonstrate team-based care? * Is your clinical culture more roles/titles focused or function focused? * In what ways could your health center foster a more function-oriented approach to care delivery? |

| Creating Culture: Language and Communication (1) |
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| * What language do you use in your health center to describe or introduce your care team and team members?   + Is there consistency among all members of the team? * What workflow processes or systems are in place to support frequent communication?   + What might you implement to improve communication? |

| Creating Culture: Language and Communication (2) |
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| * What mechanisms are in place to promote sharing of knowledge among care team members, including patients?   + What skills overlap among team members that can be shared responsibilities? * What are two ways your health center promotes team-based care?   + What are some opportunities for growth? |

| Sustainability: Training and Education |
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| * How is integrated care a focal point of recruitment and hiring processes? * How is integrated care embedded in the onboarding process? * What ongoing training and education are provided to your care team to enhance skill building, communication, and collaboration? |

| Foundations of Integrated Care |
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| * Which foundations of effective integrated care does your organization do well?   + Systems approach   + Team-based care   + Focus on function   + Language & communication   + Ongoing education * Where are the greatest opportunities for improvement? |

| Notes |
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| Action Steps  ***Two things I will do in the next two weeks to further***  ***integrated care at my health center*** |
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