



Community of Practice (CoP) Expanding Behavioral Health Services in Health Centers

Mental Health/Substance Use Disorder Integration Technical Assistance

January 28, 2026

Health Resources and Services Administration (HRSA), Bureau of Primary Health Care (BPHC)

Vision: Healthy Communities, Healthy People



Disclosure

This webinar was produced for the Health Resources and Services Administration (HRSA), Bureau of Primary Health Care under contract number 47QRAA18D00FZ/75R60224F80097. This publication lists non-federal resources in order to provide additional information to consumers. Neither HHS nor HRSA has formally approved the non-federal resources in this manual. Listing these is not an endorsement by HHS or HRSA.



Session Seven

A Systems Approach to Integrated Care: Financial and Quality/Evaluation Systems



Your CoP Facilitator



Laura Ross, MS, LMFT, CCTP, CTMH

Session Objectives

- **Participants of today's session will be able to:**
 - Understand how health center financial and quality/evaluation systems support integrated care and service expansion, sustainability, and improved outcomes.
 - Discuss strategies to enhance financial systems of integrated care.
 - Discuss strategies to enhance quality/evaluation systems of integrated care.
 - Use the Plan-Do-Study-Act (PDSA) worksheet to assess strengths and opportunities of financial systems in your setting.



Today's Agenda



Check-in and Attendance



Financial and Quality/Evaluation Systems of
Integrated Care



Reflection, Assessment, and PDSA Planning



Session Wrap-Up and Questions



Office Hours and Interactive Discussion

Health Center Systems of Integrated Care

Health Center Systems of Integrated Care



Interdependence of Financial and Quality/Evaluation Systems

Health Organization System



“Every system is perfectly designed to get the results it gets.”
- W. Edward Deming

Integrated Financial Systems



Strategies that Support Integrated Financial Systems



Train your clinical and clinical support staff in accurate documentation that optimizes reimbursement.



Train your coders and billers to be aware of and leverage all possible integrated and related care codes to optimize reimbursement.



Establish an interdepartmental team to review and revise your revenue strategy from an integrated care lens.



Review and renegotiate code bundles and reimbursement rates with payors.

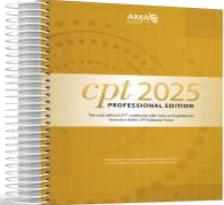


Diversify funding streams and look for low/no-cost resources and supports.



Champion enhanced reimbursement opportunities for integrated care with your state's primary care association (PCA) and state Medicaid office.

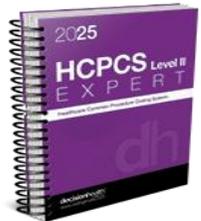
Key Resources and References



American Medical Association Current Procedural Terminology (AMA CPT) Professional Edition



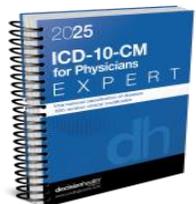
CMS Benefits Policy and Claims Manuals for Rural Health Centers (RHC) and Federally Qualified Health Centers (FQHC)



Centers for Medicare & Medicaid Services Healthcare Common Procedure Coding System II (CMS HCPCS-II) Code Set



Access to Various CMS/Medicare Learning Network Updates + National Coverage Determination/Local Coverage Determinations (NCD/LCD) via the Medicare Coverage Database



International Classification of Diseases, 10th Edition, Clinical Modification (ICD-10-CM) Code Set



Awareness of Commercial & Medicaid Billing Contract Details

CPT Behavioral Health Options

- **90791-90792** – Psychiatric Diagnostic Evaluations (with or without a “medical” service)
- **90832-99838** – Psychotherapy with or without prescription management of 30/45/60 minutes
- **90839-90840** – Psychotherapy for Crisis
- **+ 90785** – Interactive Complexity adjustment code for more revenue when dealing with barriers to communication
- **99484** – Care Management for Behavioral Health Integration (ex. BHI)
- **99492-99494** – Psychiatric Collaborative Care Model (Psych CoCM)

HCPCS-II Behavioral Health Options

- **H0031** – Mental Health Assessments, by non-physicians
- **H0049-H0050** – Alcohol and/or drug screening and brief intervention, per 15 minutes
- **H2011** – Crisis intervention service, per 15 minutes
- **H2012** – Behavioral health day treatment, per hour
- **H0038** – Self-help peer services, per 15 minutes for Medicaid only but check out the new 2024 codes
- **G0511** – Gen. Care Management (including BHI) until 9-30-25?
- **G0512** – Psychiatric Collaborative Care Model (*RHC/FQHC-ONLY typically reported by medical providers*)

CPT Medical Options

- **99408-99409** – Alcohol/substance screening and intervention, 15–30 or >30 minutes
- **98000-98015** – **NEW** Telemedicine Evaluation and management (E/M) Services
- **98016** – **NEW** Brief virtual check-in E/M, 5–10 minute...unrelated...7 days...no immediate visit
- **96372** – Subcutaneous or intramuscular injection given (*also report the drug injected*)
- **99202-99215** –E/M office visit codes used by prescribers for most medication assisted treatment/medication for opioid use disorder (MAT/MOUD) visits

HCPCS-II Medical Options

- **G2011** - Alcohol/substance screening ...5–14 minutes
- **G0396-G0397** – Alcohol/substance screening and intervention, 15–30 or >30 minutes
- **G0025** – RHC/FQHC-only medical telehealth service
- **G0071** – RHC/FQHC-only virtual check-in or remote evaluation of recorded video/images, 5+ minutes
- **J0570, J0592, J0571-J0575** – Buprenorphine implant 74.2 mg. and buprenorphine/naloxone, oral, various dosages
- **G0466-G0470** – FQHC-only PPS billing “valid encounter” codes to be followed by a CPT/HCPCS-II code on the Qualifying Visit List (QVL) on Medicare claims

SAMPLE

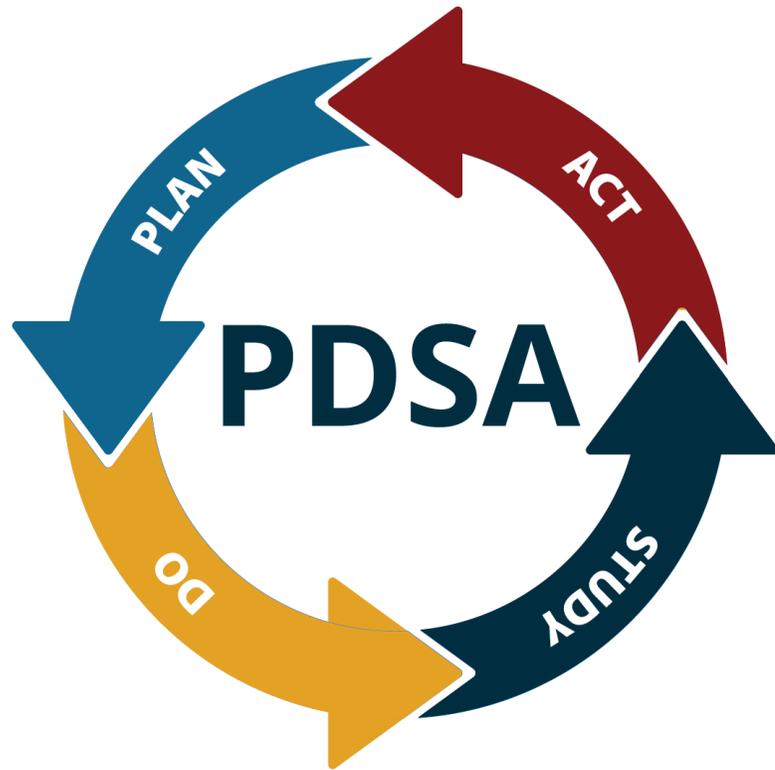


Discussion: Strategies that Support Integrated Financial Systems

- How does your health center support mental health/substance use service expansion and integrated care at the financial systems level?

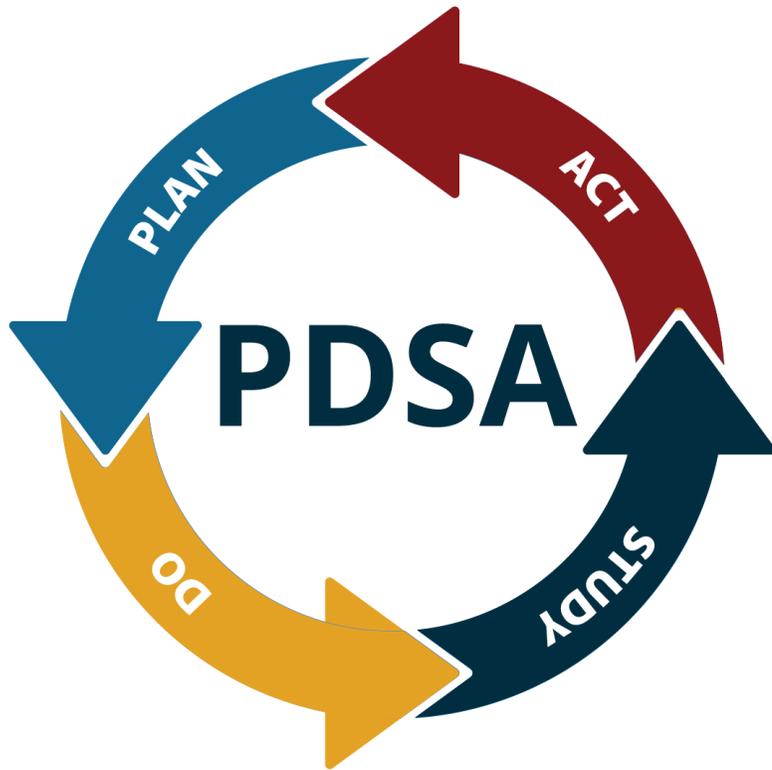


Reflection and Assessment: Integrated Financial Systems (1)



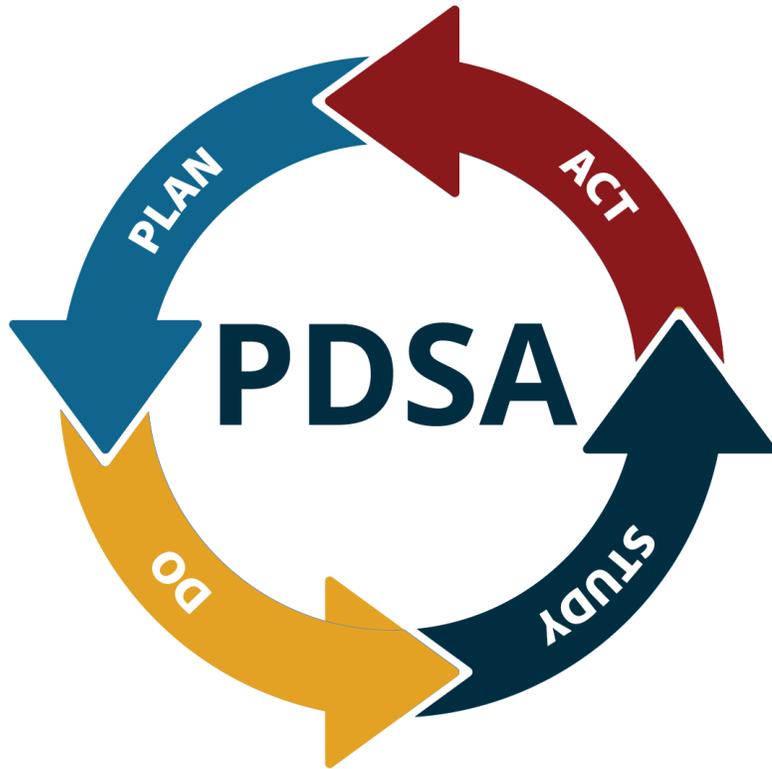
- How aware are clinical staff of how their documentation directly impacts capacity for optimizing reimbursement for integrated clinical and service expansion services at your health center?
- How aware of integrated and related care billing codes are coding and billing staff, which will enable them to optimize reimbursement for integrated clinical services at your health center?

Reflection and Assessment: Integrated Financial Systems (2)



- How does your health center connect with your state's PCA, state Medicaid office, or other payors to negotiate reimbursement structures for integrated service expansion or collaborative care services?
- How does your health center diversify funding streams to enable/enhance integrated care service delivery?
 - How does this approach impact workforce, workflows, and your overall integrated care system?

Reflection and Assessment: Integrated Financial Systems (3)



- What strategies could your health center use to enhance integrated financial systems?
- Which one or two strategies would you prioritize? Why?
 - What are one or two things you can do to support advancement in those areas?

Integrated Quality/Evaluation Systems



Strategies to Support Integrated Quality/Evaluation Systems (1)

**Quality/
evaluation
systems
demonstrate
value and
enhance
sustainability.**

Train clinicians and support staff in quality improvement and evaluation activities.

Train your quality/evaluation staff in the foundations of integrated/expanded services.

Establish an interdepartmental team tasked to create efficient and impactful data collection, process improvement, and reports.

Collaboratively identify process and outcome measures.

Use data and reports to encourage engagement, buy-in, and to celebrate wins and refine processes.

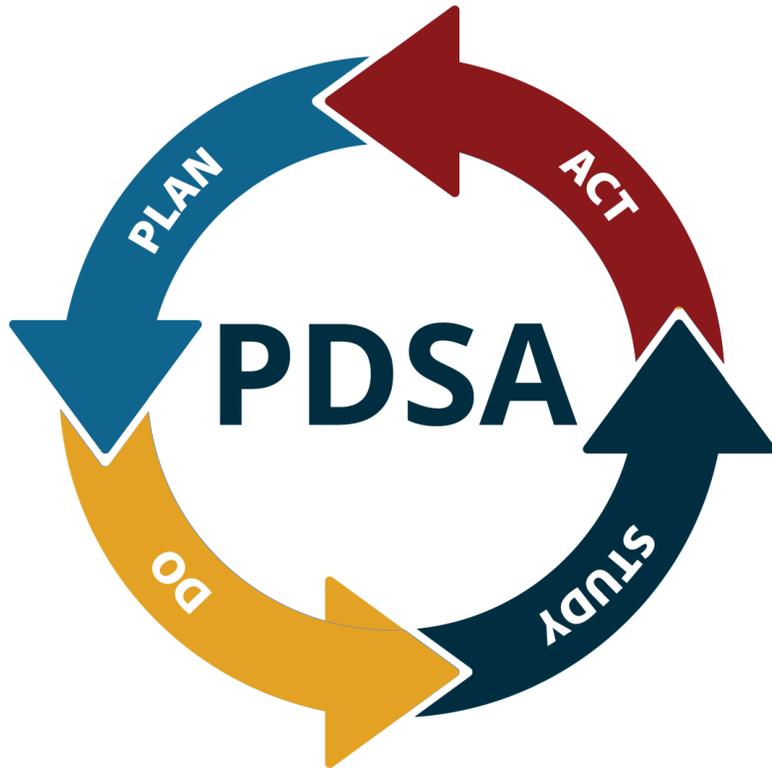


Strategies to Support Integrated Quality/Evaluation Systems Discussion (2)

- How does your health center support mental health/substance use integration at the quality/evaluation systems level?

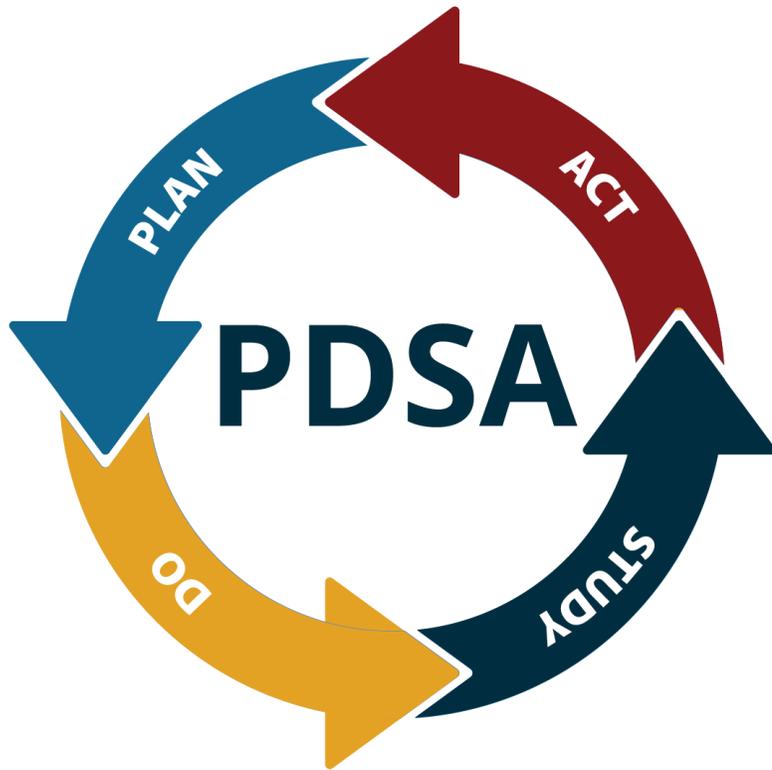


Reflection and Assessment: Integrated Quality/ Evaluation Systems (1)



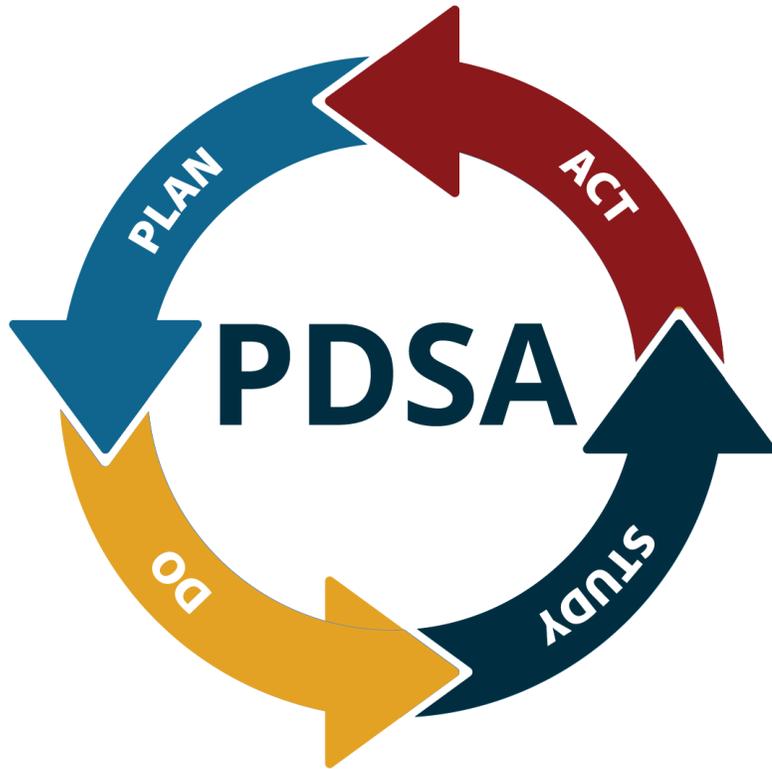
- How engaged are your clinical and support staff in quality/evaluation efforts at your health center?
- How familiar is your quality staff with integrated mental health/substance use care and its value to your health center?

Reflection and Assessment: Integrated Quality/ Evaluation Systems (2)



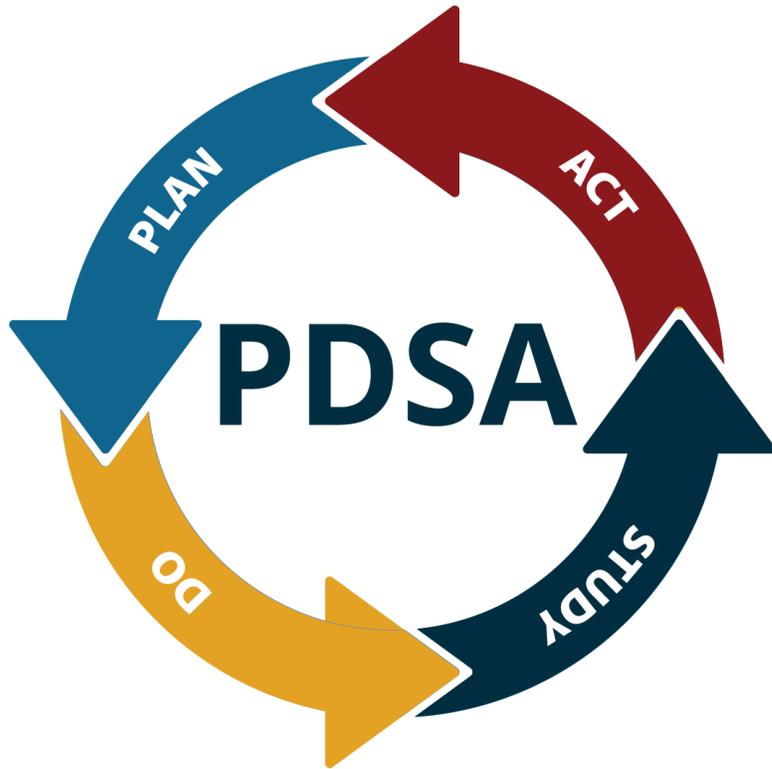
- How do clinical, quality, and IT staff collaborate to create effective documentation and quality/ evaluation processes?

Reflection and Assessment: Integrated Quality/ Evaluation Systems (3)



- What data metrics do you currently collect related to mental health/substance use and/or integrated care?
 - How are these data utilized?
- What process improvement systems are in place at your health center?
 - How could they be applied to supporting integrated care systems?

Reflection and Assessment: Integrated Quality/ Evaluation Systems (4)



- What strategies could your health center use to enhance integrated quality/evaluation systems?
- Which one or two strategies would you prioritize? Why?
 - What are one or two things you can do to support advancement in those areas?

Health Center Satisfaction Assessment

We'd love your feedback on today's session!

Please take 2 minutes to complete the Health Center TA Satisfaction Assessment.

You must complete the assessment to claim continuing education credit.

Thank you for your time!



<https://www.surveymonkey.com/r/CoP6Session7>

Thank You!



bphc.hrsa.gov



Questions? Reach out via the [BPHC Contact Form](#)



[Sign up for the *Primary Health Care Digest*](#)

Resources

- Agency for Healthcare Research and Quality. (n.d.). *The Academy: Integrating Behavioral Health & Primary Care*. <https://integrationacademy.ahrq.gov/>
- Substance Abuse and Mental Health Services Administration (SAMHSA). (n.d.). *Evidence-Based Practices Resource Center*. <https://www.samhsa.gov/libraries/evidence-based-practices-resource-center>
- Health Resources Services Administration (HRSA). Bureau of Primary Health Care. Behavioral Health/Substance Use Disorder Integration Technical Assistance. *Documentation, Coding and Billing for Behavioral Health Integration and Diving into Documentation, Billing, and Coding: Behavioral Health Integration*. (2025, September). <https://bphc-ta.bizzellus.com/?s=billing+and+coding>

Connect with HRSA

Learn more about our agency at:

www.HRSA.gov

FOLLOW US:

