| Integrated Financial/Revenue Cycle Systems (1) |
| --- |
| * How aware are clinical staff of how their documentation directly impacts capacity for optimizing reimbursement for integrated clinical services at your health center?
* How aware of integrated and related care billing codes are coding and billing staff to enable them to optimize reimbursement for integrated clinical services at your health center?
 |

| Integrated Financial/Revenue Cycle Systems (2) |
| --- |
| * How does your health center connect with your state’s Primary Care Association, state Medicaid Office, or other payors to negotiate reimbursement structures for integrated or collaborative care services? ​
* How does your health center diversify funding streams to enable or enhance integrated care service delivery? ​
* How does this approach impact workforce, workflows, and your overall integrated care system?​
 |

| Integrated Financial/Revenue Cycle Systems (3) |
| --- |
| * What strategies could your health center use to enhance integrated financial/revenue cycle systems?
* Which one or two strategies would you prioritize? Why?
* What are one or two things you can do to support advancement in those areas?
 |

| Integrated Quality/Evaluation Systems (1) |
| --- |
| * How engaged are your clinical and support staff in quality and evaluation efforts at your health center?​
* How familiar is your quality staff with integrated care and its potential value to your health center?​
* How do clinical, quality, and information technology staff collaborate to create effective documentation and quality/evaluation processes? ​
 |

| Integrated Quality/Evaluation Systems (2) |
| --- |
| * What data metrics do you currently collect related to behavioral health and/or integrated care?​
* How are these data utilized?​
* What process improvement systems are in place at your health center?​
* How could they be applied to supporting integrated care systems? ​
 |

| Integrated Quality/Evaluation Systems (3) |
| --- |
| * What strategies could your health center use to enhance integrated quality/evaluation systems?​
* Which one or two strategies would you prioritize? Why?​
* What are one or two things you can do support advancement in those areas?
 |

| Notes |
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| Action Steps***Two things I will do in the next two weeks to further*** ***integrated care at my health center*** |
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| 1.
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| Additional Resources |
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