| Integrated Financial/Revenue Cycle Systems (1) |
| --- |
| * How aware are clinical staff of how their documentation directly impacts capacity for optimizing reimbursement for integrated clinical services at your health center? * How aware of integrated and related care billing codes are coding and billing staff to enable them to optimize reimbursement for integrated clinical services at your health center? |

| Integrated Financial/Revenue Cycle Systems (2) |
| --- |
| * How does your health center connect with your state’s Primary Care Association, state Medicaid Office, or other payors to negotiate reimbursement structures for integrated or collaborative care services? ​ * How does your health center diversify funding streams to enable or enhance integrated care service delivery? ​ * How does this approach impact workforce, workflows, and your overall integrated care system?​ |

| Integrated Financial/Revenue Cycle Systems (3) |
| --- |
| * What strategies could your health center use to enhance integrated financial/revenue cycle systems? * Which one or two strategies would you prioritize? Why? * What are one or two things you can do to support advancement in those areas? |

| Integrated Quality/Evaluation Systems (1) |
| --- |
| * How engaged are your clinical and support staff in quality and evaluation efforts at your health center?​ * How familiar is your quality staff with integrated care and its potential value to your health center?​ * How do clinical, quality, and information technology staff collaborate to create effective documentation and quality/evaluation processes? ​ |

| Integrated Quality/Evaluation Systems (2) |
| --- |
| * What data metrics do you currently collect related to behavioral health and/or integrated care?​ * How are these data utilized?​ * What process improvement systems are in place at your health center?​ * How could they be applied to supporting integrated care systems? ​ |

| Integrated Quality/Evaluation Systems (3) |
| --- |
| * What strategies could your health center use to enhance integrated quality/evaluation systems?​ * Which one or two strategies would you prioritize? Why?​ * What are one or two things you can do support advancement in those areas? |

| Notes |
| --- |
|  |

| Action Steps  ***Two things I will do in the next two weeks to further***  ***integrated care at my health center*** |
| --- |
|  |

| Additional Resources |
| --- |
|  |